

OWNER'S LETTER – (vehicle repair notification)

Dear Nissan owner:

Previously, Nissan notified you, as an owner of a model year 2002-2005 Nissan Altima or 2004-2005 Nissan Maxima, of the possibility that corrosion of the rear sub-frame might occur. At that time, the warranty on your vehicle was extended to a total of 13 years from the original in-service date with unlimited mileage for cracking of the rear sub-frame due to corrosion.

Our records indicate that your vehicle is (or was) previously registered in one of the "salt" states where corrosion is most likely to occur. To prevent corrosion before it happens, Nissan is now also offering to repair or, if necessary, replace the rear sub-frame on vehicles such as yours which are currently, or have in the past been registered in one of these states.

What You Should Do

Contact your Nissan dealer at your earliest convenience and arrange an appointment to have this repair completed. This service should take approximately 4 hours to complete, but you should plan to leave your vehicle at the dealership for a full day. Please bring this notice with you when you keep your service appointment.

Corrosion of the rear sub-frame does not affect the performance or handling characteristics of your vehicle, but may cause a knocking noise in the rear of the vehicle. While waiting for your appointment date, please be assured that it is safe to drive your vehicle.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

Nissan Division
Nissan North America, Inc.
