



File In Section: 06-Engine  
Bulletin No.: 00064F  
Date: September 2004

# Service Bulletin



## SPECIAL POLICY

**SUBJECT: SPECIAL POLICY ADJUSTMENT- ELECTRONIC DIESEL-FUEL INJECTION PUMP FAILURE - REPAIR/REPLACE**

**MODELS: 1994-2002 - CHEVROLET AND GMC C/K, G AND P MODEL TRUCKS; AND 1997-98 B7 SCHOOL BUS CHASSIS, EQUIPPED WITH A 6.5L DIESEL ENGINE (RPO L49 - VIN CODE P; RPO L56 - VIN CODE S; L65 - VIN CODE F)**

**THIS BULLETIN IS BEING REVISED TO ADD 2002 MODEL YEAR TRUCKS AND CHANGE THE DIAGNOSTICS, PUMP HANDLING AND RETURN PROCEDURES, EFI WORKSHEET AND SCRAPPING PROCEDURE. PLEASE DISCARD SPECIAL POLICY BULLETIN NUMBER 00064E, DATED NOVEMBER 2003.**

### CONDITION

Some customers of 1994-2002 Chevrolet and GMC C/K, G, and P model trucks; and 1997-98 B7 school bus chassis, equipped with a 6.5 liter diesel engine (RPO L49 - VIN CODE P; RPO L56 - VIN CODE S; or RPO L65 - VIN CODE F), may experience a failure of the electronic diesel fuel injection pump.

### SPECIAL POLICY ADJUSTMENT

This special policy covers the condition described above for a period of eleven (11) years or 120,000 miles (193,000 km), whichever occurs first, from the date the vehicle was originally placed in service, regardless of ownership. Damage from poor quality or incorrect grade diesel fuel, and gasoline or water contamination, is not covered under the terms of the 6.5L diesel warranty or this Special Policy.

This special policy applies **ONLY** to electronic diesel-fuel injection pump repairs and/or replacement as a result of **injection pump failure**. The pump repair or replacement will be made at **no charge** to the owner.

Fuel quality may cause driveability problems such as hesitation, lack of power, stall, no start, etc. For best results, use Number 2-D diesel fuel year-round (above and below freezing conditions) as oil companies blend Number 2-D fuel to address climate differences. Number 1-D diesel fuel may be used in very cold temperatures (when it stays below -18°C (0°F); however; it will produce